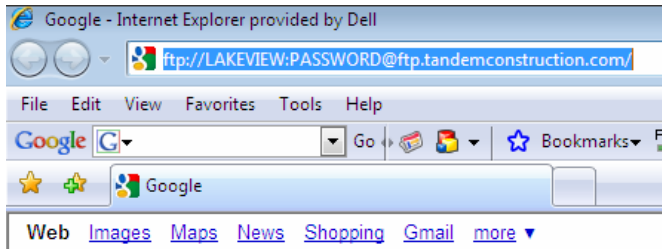


Using FTP (File Transfer Protocol) in Internet Explorer

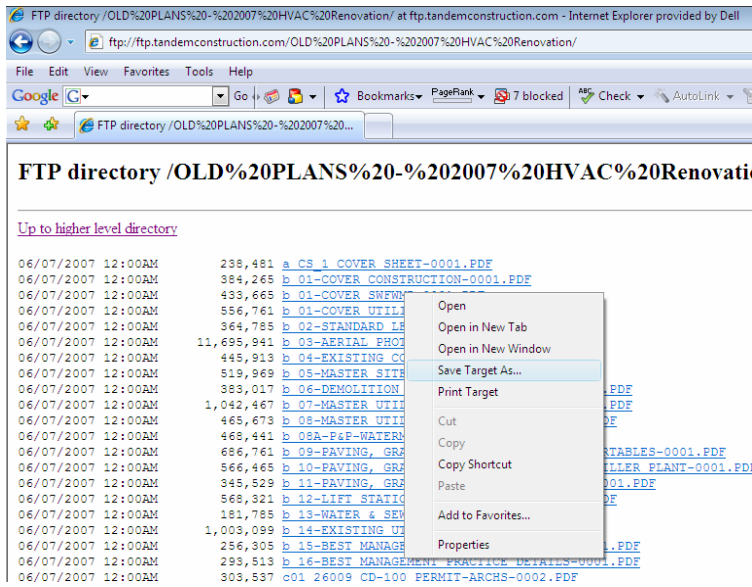
In the address bar type: <ftp://username:password@ftp.tandemconstruction.com>

A username and password box should NOT appear, if it does you did not enter the correct username or password into the address bar.

If you have visited the site in the previously push the CTRL Key and the F5 Key at the same time. This key combination forces Internet Explorer to refresh the page. This will ensure you have the most recent files and viewing the correct folders. **Both Username and password are case sensitive.**



Entering the username and password in the address bar this allows the option to right click and download the files without getting errors.



Save the file where you choose

